DALIusb - install DALIusb drivers for Windows 10 OS

If you have a problem with the installation of the **DALIusb** module, you need to take a few steps to get the device working properly. First of all, please check that you are connecting the **DALIusb** to your computer with the **USB-C cable** that came with the device, or another USB-C cable that meets the requirements not only for **power** but also for **data transfer**.

First, right-click on the Windows logo in the bottom left corner and select "**Device Manager**" from the menu. You can also search for Device Manager in the standard Windows search box - just search for "**Device Manager**".
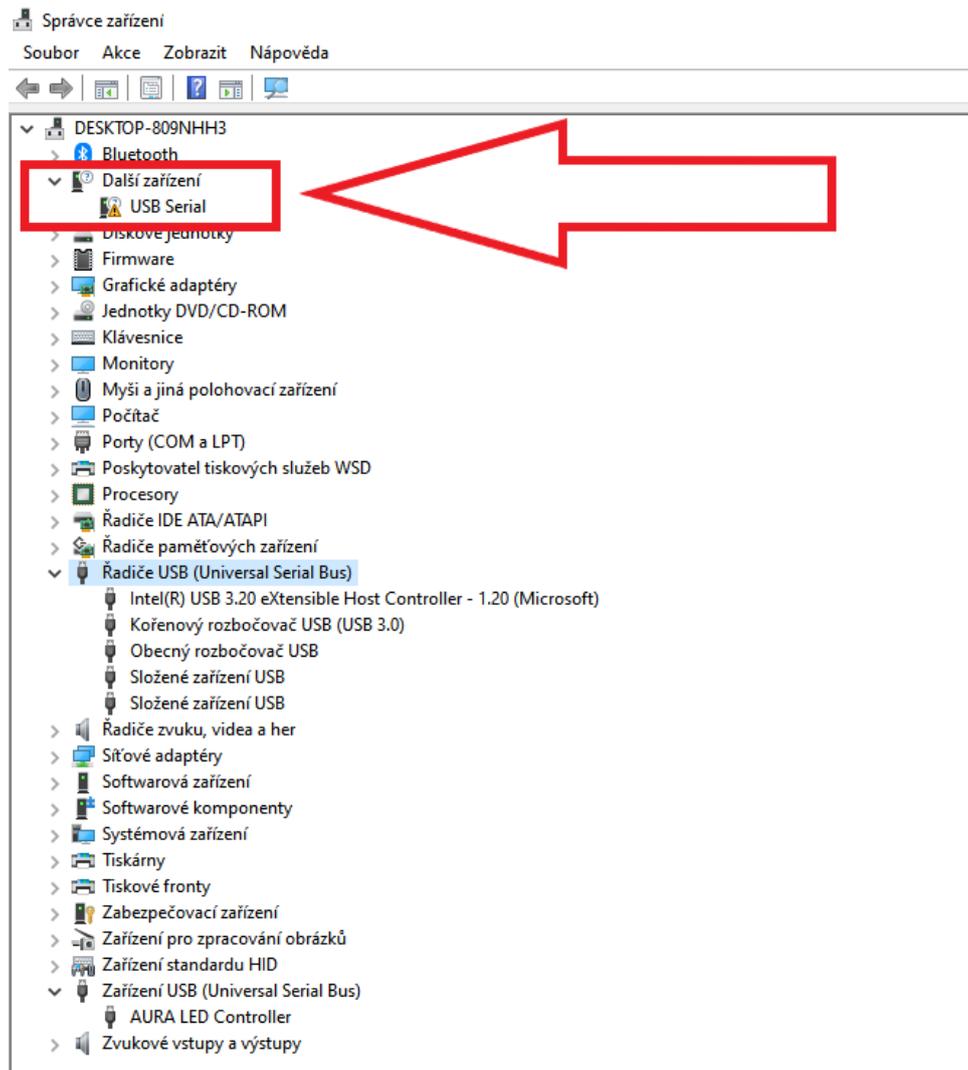
If your device is not working properly, you should see **Device Manager** like this - in the red box.

If you see the above on your computer, just click the **Windows Update** client from the standard Windows menu, or search for "**Updates**". Once clicked, **DALIusb** should automatically download the client updates that are needed for proper functioning.

Now let's move to "**Device Manager**" again - it should look like this:
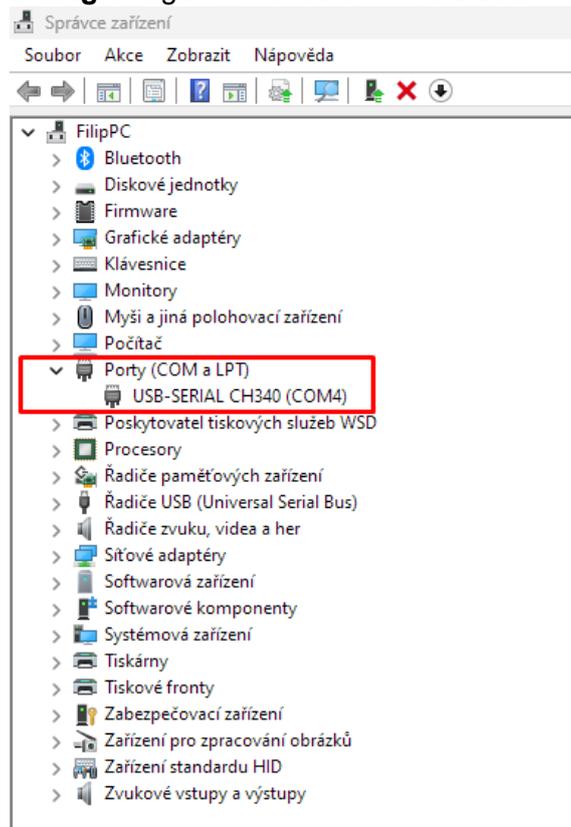
After clicking the "**Ports (COM and LPT)**" item, we will see our device with the port designation in brackets, in our case **COM4**. This port is then clicked in the **DALIconfig** settings. This should get the **DALIusb** converter working.